



JARUS HEALTH PORTAL SOLUTIONS

Self-Service Portals

Jarus Health Self-service portal is a rich, customizable and powerful portal framework that is purpose-built for Healthcare payers. Using this framework, payers are able to quickly customize and deploy self-service portals. Responsive web design ensures a seamless experience to all users irrespective of whether they use smartphones, tablets, laptops or desktops. A powerful admin UI gives the payers flexibility to add or modify features without requiring code changes.

Key Member Functionality

- * Register, Login, Password reset
- * Member details
- * Provider search
- * View Claim activities
- * Make Payment
- * View coverage details and summary
- * View ID cards
- * View SBC and other documents
- * Store documents in Passport/wallet
- * View my healthcare team
- * View my plan progress
- * View medical history
- * Health and Wellness
- * Member Engagement – push notifications, alerts

Unique Features

- * Multi-Lingual Capability
- * Ability to send timely notification messages to members
- * Location tracking for directions, emergency help
- * Secure payment methods
- * All features are metadata driven and not hard coded
- * Modular, Open API centric architecture ensures no vendor lock-in
- * Powerful Admin UI to add and modify functionality
- * Admin UI and backend integration are reusable by Jarus Health mobile app. This reuse results in significant savings and ensures that feature changes take immediate effect simultaneously on both mobile apps and portals

Benefits for Payers

- * Superior customization and configuration capability provides competitive and speed-to-market advantage
- * Metadata Driven UI ensures the apps remain flexible and consistent
- * Admin UI allows to add and modify functionality instantly
- * Flexible options to integrate with other systems
- * Superior API design allows to integrate with other plans (e.g. Dental, Vision)
- * Choice of Microsoft.NET, Java or PHP implementations
- * Superior API design makes API reusable across the enterprise and bootstraps API centric enterprise
- * Timely notifications can be sent directly to the members
- * Modular Architecture ensures clean separation between presentation and business logic layers
- * Secure online payment options
- * Continuous member engagement using notification and alert features

Benefits for Members

- * Consistent look and feel and easy to use user interface improves member experience
- * Role based authorization
- * Secure online payment options
- * Single Sign-on to access all features
- * One-Stop access to all the plans
- * Ability to receive timely notifications from payer
- * Easy access to ID cards, and other documents
- * Whenever and wherever flexibility
- * Immediate access to the healthcare team
- * Easy access to their medical history

Out-of-the Box Pre-Built Widgets

- * Standard Widgets – Text, Numeric, Date and Time fields, Checkbox, etc.
- * E-Commerce Widgets – Currency, Zip code, Email address, Payment processing via credit cards, etc.
- * Context specific Widgets – My Coverage, Locations, Transactions, etc.
- * Media Widgets – Audio and Video capture and playback, Camera/phone library interface
- * Scanner – Barcode, QR code
- * Device specific Widgets – Add to Apple Wallet, Add to Contacts, etc.

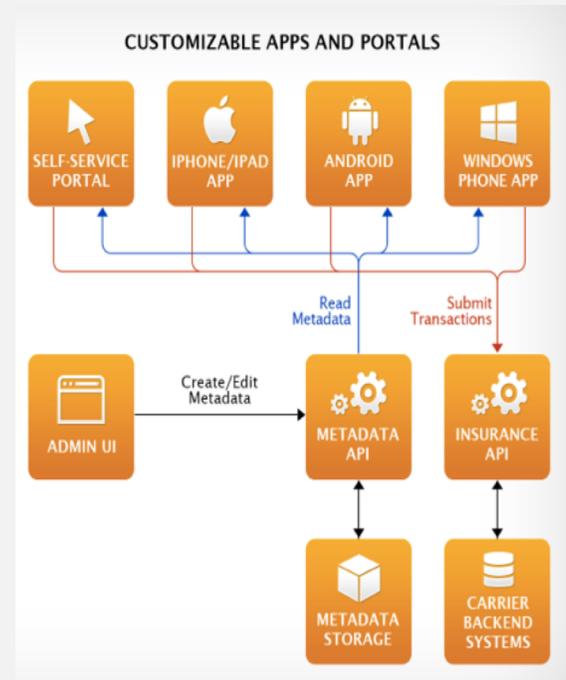
Out-of-the Box Rules to Control Widgets

- * Visibility Rules – Control when a widget is visible
- * Validation Rules – Define what input values are valid
- * Pre-fill Rules – Define computation rule to compute the default value of the field
- * Action Rules – Define what action to take on a user event

Admin UI

Admin UI is a central component of the patent pending Jarus Health Self-service Portal and Mobile App architecture. In our architecture the portal and the mobile app functionality is not hard coded. The user interface is driven by the metadata stored in metadata storage and maintained by the Admin UI. Using the Admin UI, payers are able to view and edit the metadata. Once a change is made to the metadata and published, the portals and mobile apps read that change and alter their behavior immediately. This ensures the following:

- ✓ Change is easy – there is no need to make changes to the multiple code bases
- ✓ Change happens simultaneously on portal and mobile app
- ✓ User interface is consistent and uniform and code base remains compact



Jarus Health Technologies is a leading provider of innovative technology solutions, reusable frameworks and custom implementation services. Jarus Health helps corporations automate business processes, improve efficiency and cut costs. Backed by a highly-skilled team with extensive domain and technology expertise, Jarus Health assists customers with developing flexible, modern, service-oriented systems that improve agility and profitability.

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